



Illinois Association of Collegiate Registrars and Admissions Officers

99th Annual Conference Detailed Schedule *A Whole New World: There's No Stopping Us Now!*

Friday, October 22, 2021

1:00 p.m. – 4:00 p.m.

IACRAO Executive Board Meeting

Monday, October 25, 2021

10:00 a.m. – 11:30 a.m.

Welcome and Conference Keynote Speaker

- Jeff McGoy, Southern Illinois University Carbondale
Recording will be available afterwards

1:00 p.m. – 2:00 p.m.

Dust Yourself Off and Try Again

- Rebecca Ruffin, Aurora University

This session will provide participants the opportunity to take a moment and reflect on their unrealized perseverance within their professional career during the pandemic. The presenter will discuss the multiple obstacles overcome and goals reached despite the odds. Presenter will review time management and organization tools used as well. Participants will be encouraged to share their own experiences of perseverance and obstacles they overcame by dusting off and trying again!

2:30 p.m. – 3:30 p.m.

The Power of I – Except When Working with Your Transfer Team

- Dustin Tarter, University of Illinois Urbana-Champaign
- Holly Pflum, University of Illinois Urbana-Champaign

Meet the Transfer Team at the University of Illinois Urbana-Champaign, which consists of both Operational staff and Recruiters. This panel will address both how the foundational structure and the united goals have emerged throughout time and has proven to be successful with both daily tasks and overarching transfer strategies.

Tuesday, October 26, 2021

9:00 a.m. – 10:00 a.m.

A STEP in the Right Direction: The Saluki Transfer Estimator Portal, an EAB product

- Josi Rawls, Southern Illinois University Carbondale
- Rachel Frazier, Southern Illinois University Carbondale

SIU Carbondale implemented the EAB Transfer Portal - marketed as STEP (Saluki Transfer Estimator Portal) in April 2020. Join us as we showcase the set up process, functionality, and results we have experienced with this product.

10:30 a.m. – 11:30 a.m.

State of Illinois Updates

- Stephanie Bernoteit, Illinois Board of Higher Education
- Marcus Brown, Illinois Community College Board

Join this session for a statewide level update from two of our coordinating agencies.



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Tuesday, October 26, 2021

12:00 p.m. – 1:00 p.m. **Brown Bag Lunch Networking Event**

1:00 p.m. – 4:00 p.m. **Vendor Virtual Booth**

Wednesday, October 27, 2021

9:00 a.m. – 10:00 a.m. **Organization of Admissions and Records Officers of State Universities in Illinois (OAROSUI) Meeting**

10:30 a.m. – 11:30 a.m. **Effective Use of Technology in Supporting Retention Initiatives**

- Sally Boutelle, Southern Illinois University Edwardsville
- Dr. Geoff Edwards, Southern Illinois University Edwardsville

Three to five retention initiatives implemented over the past year will be spotlighted, with an emphasis on ways in which the Offices of Student Success and Enrollment Systems Research, and Analysis (ESRA) have teamed up to operationalize retention best practices using the Starfish student success platform. Have a technology-supported retention initiative that your school is especially proud of? We want to hear about it! Time at the conclusion of our presentation will be reserved for Q&A and for attendees to share their institutions' student success wins!

1:00 p.m. – 2:00 p.m. **Registrar 101**

- Dan Weber, Northeastern Illinois University
- Chris Huang, Lutheran School of Theology at Chicago

This session introduces new registrars and registrar staff, to the role and responsibilities of the office. Topics to be covered include: FERPA, compliance with Title IV funding, veterans, and others. Attendees are encouraged to bring their questions/situations.

2:30 p.m. – 4:00 p.m. **Leading Through Change and Unexpected Events**

- Nancy Walsh, University of Illinois Urbana-Champaign
- Amy Ledford, University of Illinois Urbana-Champaign

Join our session as we will discuss tips for keeping the ship afloat as your unit is faced with implementing multiple changes while navigating unexpected events as well (can anyone say worldwide pandemic?). Instilling a sense of confidence within your staff is key while at the same time making sure your external audiences don't experience any interruptions to your services. Picture the duck who is steady above the water, but paddling furiously under. We hope for a lively discussion so come prepared with questions, discussion topics or your own tips!

5:30p.m. – 7:30p.m. **Evening Entertainment (Beverages and Costumes Welcome)**

*When you align your actions with your essence, you become a beacon that amplifies your presence.
Jonathan Fields*



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Thursday, October 28, 2021

9:00 a.m. – 10:00 a.m.

Lessons Learned in Job Changes

- Kristin Smigielski, Parkland College
- Chris Huang, Lutheran School of Theology at Chicago

Job changes in Higher Education are exciting opportunities for us to grow as professionals and leaders. Moving to a new institution, or a new role at the same institution, can also present some challenges. Come hear from two Higher Education professionals, who made mid-career job changes, to learn what lessons they've learned along the way, what they would have done differently, and how to navigate the change in the best way possible.

10:30 a.m. – 11:30 a.m.

IACRAO Business Meeting

1:00 p.m. – 2:00 p.m.

Stranded Credits and 'Some College No Degree' Admission Initiatives

- Dena Lawrence, University of Illinois System
- Gina Modica, University of Illinois System

This interactive session will discuss current initiatives for engaging the 2 million 'some college no degree' Illinois residents, examine efforts to address 'stranded credits' and degree completion admission/advising considerations

2:30 p.m. – 3:30 p.m.

#StopAsianHate, Learn Asian-American History

- Chris Huang, Lutheran School of Theology at Chicago

Since 2019, there has been a dramatic increase in the rise of violence against Asian-Americans. Illinois is the first state to pass a law requiring Asian-American History be taught in k-12 curriculum. This session we provide a high level overview of key dates and events in Asian-American history in the U.S., address what is the Model Minority Myth and personal lived experiences to educate members so that history does not repeat itself.

4:45 p.m. – 5:30 p.m.

Past Presidents and Retirees' Reception

Friday, October 29, 2021

9:00 a.m. – 10:30 a.m.

Birds of a Feather Sessions

Registrar, Records, and Registration

An opportunity for registrar professionals working with tasks related to records and registration to share concerns, strategies, and ideas about challenges or issues in their daily work.

Admissions and Recruitment

An opportunity for admissions professionals working with tasks related to admissions and recruitment to share concerns, strategies, and ideas about the daily challenges faced and possible solutions.

Closing

11:00 a.m. – 12:00 p.m.

IACRAO Executive Board Meeting