

98th Annual Conference Detailed Schedule *Higher, Faster, Stronger*

Friday, October 23, 2020

1:00 p.m. - 4:00 p.m.

IACRAO Executive Board Meeting

Monday, October 26, 2020

10:00 a.m. – 11:30 a.m.

Welcome and Conference Keynote Speaker:

Higher, Faster, Stronger in a New World Order

 Mr. Robert D. Scott – University of Michigan College of Engineering Recording will be available afterwards

1:00 p.m. – 2:00 p.m.

Stronger together - Keeping Illinois Students in Illinois

- Julian Parrott University of Illinois System
- Dena Lawrence University of Illinois System
- Kelly Miller Eastern Illinois University

The outmigration of Illinois college students is a statewide concern. In 2016 legislators approached University of Illinois System President, Timothy Killeen for ideas on how to help mitigate outmigration — especially in rural and underserved areas. Using an invite only college fair event as a template the UI System with EIU and the SIU System piloted the Salute to Illinois Scholars (SIS). SIS is all about establishing an authentic relational environment, providing face-to-face connections. Students that attend SIS are yielding at higher than average rates and they're staying in Illinois.

2:30 p.m. – 3:30 p.m.

Tee Time - Transformation, Transfer and Technology

- Jennifer Harbaugh Southern Illinois University, Edwardsville
- Meg Wertin Southern Illinois University, Edwardsville

Transfer enrollment represents over 40% of SIUE's new student population each year. Recent strides have been made on the recruitment, admission processing, and registrar fronts to ensure that we are well equipped to provide quality service to our transfer students. Join us for a discussion about how SIUE has restructured and grown our transfer teams. Tips on how to overcome adversity and maintain momentum will be shared. We also will highlight how we have implemented new initiatives and programs without an increased budget.

Tuesday, October 27, 2020

9:00 a.m. – 10:00 a.m.

FERPA Jeopardy

- Dan Weber Northeastern Illinois University
- Chris Huang Lutheran School of Theology at Chicago

Join us for this interactive session that combines one of America's favorite game shows with FERPA - the favorite compliance topic of registrars. The session is intended for those with introductory to intermediate knowledge levels of FERPA. Join us and see where your FERPA knowledge ranks compared to the other participants!



Illinois Association of Collegiate Registrars and Admissions Officers

10:30 a.m. - 11:30 a.m.

Beginner's Guide to Self-Care

• Tiffani Robertson – Governors State University

The term 'self-care' is all the buzz of late due to many recent events, however, it is not a new thing. Self-care is important to practice as it provides us with the balance we need to carry all of the roles we have attached to us. During this session, we will discuss some basic ways you can implement self-care practices into your life.

12:00 p.m. – 1:00 p.m. Brown Bag Lunch Networking Event

1:00 p.m. – 2:00 p.m. IBHE/ICCB State Level Updates

- Marcus Brown Illinois Community College Board
- Stephanie Bernoteit Illinois Board of Higher Ed. (IBHE)

IACRAO and its members are always proud of the way Illinois higher education institutions come together to serve our students - never more so than in times of great need. Much of that collaboration happens through our coordinating agencies – the Illinois Board of Higher Education (IBHE) and the Illinois Community College Board (ICCB). Attend this session for a statewide level update on IL policies, practices and initiatives – those impacted by COVID-19 and others.

1:00 p.m. – 4:00 p.m. Vendor Virtual Booth/Office Hours

Wednesday, October 28, 2020

9:00 a.m. – 10:00 a.m.

Recruitment and Admissions Strategies in a Virtual World (Panel)

- Amy Carzoli McHenry County College
- Kristin Smigielski Parkland College
- Samantha Meranda Illinois State University
- Emily Morales Aurora University

A time for admissions staff to get together and discuss the hot topics impacting our work.

10:30 a.m. – 11:30 a.m. What Else Could Go Wrong?

- Quintin Overocker Illinois Valley Community College
- Aseret Loveland Illinois Valley Community College
- Nick Sanders Parkland Community College

2020 has been an incredibly chaotic year for higher education. The pandemic wreaked havoc on the college plans of so many students, and created challenges we'd never seen before. Parkland and Illinois Valley community colleges were still struggling to find their footing as the spring 2020 semester was winding down when both were hit by cyberattacks that left them unable to communicate with students, both current and prospective. Join this session to learn the four step process they used to restore their enrollment and recruitment efforts for the Fall 2020 class, how they've used these challenges as opportunities, and be prepared to discuss your own experiences overcoming challenges this year.



Illinois Association of Collegiate Registrars and Admissions Officers

1:00 p.m. - 2:00 p.m.

5 Tips on Surviving as an Introvert in an Extrovert World

- Katy Saalfeld Northern Illinois University
- Amanda DeSimon Northern Illinois University

Where someone lands on the introvert/extrovert spectrum is a big component of an individual's personality. There are general assumptions about what each means but they're often skewed based on sensational cultural definitions. This session will help us discover our personality types and how that plays a role in the workplace. We will also share some tips for surviving as an introvert in an extrovert world as well as working with different personality types.

2:30 p.m. – 4:00 p.m.

Understanding and Practicing Antiracism on College Campuses

- Jocelyn Santana Northern Illinois University
- Jane Pappas Northern Illinois University

During this session participants will engage virtually to understand the difference between "not being a racist" and "antiracist." Participants will be encouraged to think about actionable steps to interrupt systemic oppression at their institution.

5:30p.m. – 7:30p.m.

Trivia Night Contest (Beverages & Costumes Welcome)

• Host – Brian Clevenger

Thursday, October 29, 2020

9:00 a.m. – 10:00 a.m.

Student & Exchange Visitor Program & F-1 Student Updates from your Field Representatives

- Saskia Hofman Department of Homeland Security
- Pilleux Petronia Department of Homeland Security

Student & Exchange Visitor Program/F-1 Visa, (Academic Student) Updates, Principal Designated School Official (P/DSO) best practices, record keeping and reporting tips.

10:30 a.m. – 11:30 a.m. *IACRAO Business Meeting*

1:00 p.m. – 2:00 p.m. Student Success Initiatives

• Tambryanna Williams – Kishwaukee College

Methods on reaching at-risk students during Covid-19.

2:30 p.m. – 3:30 p.m. On the Record: Moving the Registrar's Office towards Continuous Improvement

• Chris Huang – Lutheran School of Theology at Chicago

Technology, such as online forms, online catalogs, and electronic records, have changed the role of the Registrar and the Registrar's Office making processes more efficient. This session will review some of the technology/software available to registrars and some best practices during implementation. We will also review AACRAO's article, "The Strategic Role of the Registrar: Changing Responsibilities in Light of Technology" on how technology affects the role of the registrar as it relates to staff management and collaborating with faculty and senior administrators.



Illinois Association of Collegiate Registrars and Admissions Officers

4:45 p.m. - 5:30 p.m.

Past Presidents & Retirees' Reception (by invitation)

Friday, October 30, 2020

9:00 a.m. - 10:30 a.m.

Birds of a Feather Sessions

Registrar, Records, and Registration

• Katherine Norris – North Central College

An opportunity for registrar professionals working with tasks related to records and registration to share concerns, strategies, and ideas about challenges or issues in their daily work.

Admissions and Recruitment

• Nancy Walsh – University of Illinois at Urbana – Champaign An opportunity for admissions professionals working with tasks related to admissions and recruitment to share concerns, strategies, and ideas about the daily challenges faced and possible solutions.

Closing

11:00 a.m. – 12:00 p.m.

IACRAO Executive Board Meeting