IACRAO Conference 2017
Crowne Plaza, Springfield, IL
October 25-27, 2017
IACRAO 2017 Annual Conference At-A-Glance

Tuesday, October 24, 2017

3:30 p.m.-5:00 p.m.  Registration and Conference Setup  Registration Desk
6:00 p.m.-8:30 p.m. Executive Board Meeting/Dinner  Lincoln Boardroom

Wednesday, October 25, 2017

8:00 a.m.-5:00 p.m. Registration and Door Prizes  Registration Desk
9:00 a.m.-11:00 a.m. OAROSUI Meeting  Plaza A
9:00 a.m.-11:00 a.m. ICCAROO Meeting  Plaza B
11:30 a.m.-12:45 p.m. New Member Orientation/First Time Attendee  Governor Room

Lunch with Executive Board

1:00 p.m.-2:15 p.m. Welcome and Opening Keynote Speaker  Sapphire Ballroom

2:30 p.m.-3:30 p.m. Breakout Session Block 1

- Don’t be Me! The Guide of Do’s and Do Not’s for those who are New to Middle Management.
  - Nick Sanders, Parkland College  Plaza A
- 2 Schools, 2 Degrees, 4 years
  - Jessica Windell, Millikin University  Plaza B
- Communication Tips and Tricks
  - Chris Huang, Governors State University  Plaza C
- Dual Credit in the State of Illinois
  - Gretchen Lohman (IBHE) and Ashley Becker (ICCB)  Plaza D
- Optimizing Student Progression: Why Personalization is Key for Completion  Plaza Room TBD
3:30 p.m.-3:45 p.m.  Afternoon Break

3:45 p.m.-4:45 p.m.  Breakout Sessions Block 2

- Tools to Construct a Better you  
  - Jeff McGoy, Southern Illinois University Carbondale
- IACRAO Board Positions and Mentor Program Q&A  
  - IACRAO Board Members
- Serving those that Serve: Understanding our Military-Connected Students  
  - Jess Ray & Shantira Norris, Illinois State University
- Keeping a Team Organized  
  - Jamie Palumbo & Sarah Hearn, University of Illinois Chicago
- Are you getting Maximum Value from your Partnership with the National Student Clearinghouse?
  - National Student Clearinghouse

5:00 p.m.-6:30 p.m.  Dinner Buffet

6:30 p.m.-10:00 p.m.  Trivia and Movie Pajama Party!

Thursday, October 26, 2017  

8:30 a.m.-9:30 a.m.  Breakout Sessions Block 3

- Utilizing Technology at Commencement for Graduate Engagement and Recognition
AACRAO Student Identity Workgroup Update  
- Tiffani Robertson, Governors State University

Authentic Aging  
- Amy Funk, Illinois Wesleyan University

12 Rounds (Facing Fears and Preparing to Fight)  
- Jeff McGoy, Southern Illinois University Carbondale

How over 500 Institutions have Improved Catalog and Curriculum Operations.  
- DIGARC

9:30 a.m.-9:45 a.m.  Morning Break  
Exhibit Hall

9:45 a.m.-10:45 a.m.  Breakout Sessions Block 4

Automated High School and Transfer Transcript Processing  
- Imaging Office Systems

Student and Exchange Visitor Program (SEVP) Updates  
- Saskia Hoffman & Kelly Pilleux-Petronia

MyCreditsTransfer Statewide meeting session  
- Dean Lawrence, Illinois MyCredits Transfer  
- Marilyn Marshall, University of Illinois System Office  
- Chad Cross, Illinois MyCredits Transfer

Active Shooter Discussion  
- Kip Canfield, Carl Sandburg College

Transcript Services Done Right  
- Credential Solutions

10:45 a.m.-11:00 a.m.  Morning Break  
Exhibit Hall
11:00 a.m.-12:00 p.m. Breakout Sessions Block 5

- TES® and Transferology™ allow you to get Back 2 Basics to assist transfer students! Plaza A
  - College Source

- Roundtable: Gender Identity Plaza B
  - Katherine Thompson, COD
  - Dan Weber, Northeastern Illinois University
  - Julie Marlatt, Parkland College
  - Tracy Morris, Illinois Central College

- Washington Higher Education Update Plaza C
  - Jack Miner, AACRAO Board of Directors

- Time is Not on Your Side Plaza D
  - CELCAT

- Courseleaf from Leepfrog Presentation Plaza E

12:00 p.m.-2:00 p.m. Lunch/Annual Business Meeting Sapphire Room

2:00-2:30 p.m. District Meetings Sapphire Room

2:30 p.m.-3:30 p.m. Breakout Sessions Block 6

- Manage Diplomas, Verifications, Transcripts and All Student Records with a Comprehensive Digital Credentials Platform Plaza A
  - Parchment

- FERPA: Basics and Stories of Legend Plaza B
  - Chris Huang, Governors State University
  - Dan Weber, Northeastern Illinois University
  - Brian Clevenger, University of Illinois Springfield

- Proactive vs. Reactive: ICCB Review of Title IX/ADA/504 On Your Campus Plaza C
  - Rick Eddy, Carl Sandburg College

- Making Customer Service Magic! Plaza D
Tracy Morris, Illinois Central College

- Graduation Nuts and Bolts
  - Jess Ray, Illinois State University
  - Angela Snow, Carl Sandburg College

3:30 p.m.-3:45 p.m.  Afternoon Break

3:45 p.m.-4:45 p.m.  Breakout Sessions Block 7

- You did what with your what?
  - Katherine Thompson, College of Dupage

- Certified Electronic Diplomas, Paper Diplomas, ediplomas:
  - What are the differences and why is digital signing a document simply not enough?
  - Paradigm

- Creating a Culture of Caring
  - Barb Dallinger, Illinois State University

- Capital Strategies for Growing Your Career
  - Jennifer Harbaugh, Southern Illinois University Edwardsville
  - Dan Weber, Northeastern Illinois University
  - Nancy Walsh, University of Illinois, Urbana-Champaign

- Making Space
  - Courtney Sanders, IACRAO Past President

4:45 p.m.-5:30 p.m.  Past President & Retirees Reception (By Invitation)

5:30 p.m.-6:30 p.m.  Dinner

7:00 p.m.-9:00 p.m.  Lockbox Showdown

Friday, October 27, 2017

8:30 a.m.-9:30 a.m.  Breakout Sessions Block 8
- Roundtable: TransferREADY  
  o Dena Lawrence, Mycredits Transfer

- Roundtable: Military Prior Learning Assessment Task force and the passing of Plaza B  
  o Jess Ray, Illinois State University

- Competency-Based High School Graduation Requirements Pilot Program Plaza C  
  o Jason Helfer & Mary Reynolds, ISBE

- Life Lessons Learned from Losing My Job...Twice! Plaza D  
  o Courtney Sanders, IACRAO Past President

9:30 a.m.-11:00 a.m. Brunch and Closing Speaker/Raffle Drawing  Sapphire Ballroom

11:00 a.m.-12:00 p.m. Executive Board Meeting (2017-2018)  Lincoln Boardroom