



Chronicle

ILLINOIS ASSOCIATION OF COLLEGIATE REGISTRARS AND ADMISSIONS OFFICERS

DEKALB, ILLINOIS

SUMMER 2006



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October 25-27, 2006

Submissions for the Fall Chronicle

September 5, 2006

President's Corner

Submitted by President Alice Medenwald

I want to thank the Executive Board and the IACRAO membership for the opportunity to attend the AACRAO conference in San Diego. It was a great conference in a beautiful city. I feel very fortunate to be part of an organization that recognizes the importance of working closely with the national organization (AACRAO) as well as the value of meeting with other state and regional officers to exchange ideas and information. Thanks to good fiscal management, the organization is able to financially support these types of activities. As a result of both formal and informal discussions and meetings with the leadership of AACRAO and other state and regional organizations, I came away with many ideas for IACRAO. Some of these include a mentoring and membership program, list serve procedures, and nomination procedures for Executive Board members.

In order to put these ideas in action, we need help from the membership. Please consider serving as a committee member, district chair, or as an officer. I wrote an article that appeared in the spring issue of the *Chronicle* which gave a more detailed description of the various ways you can get involved in IACRAO. You can find current and past issues of the *Chronicle* at www.iacrao.org.

The Executive Board voted not to have a formal Illinois reception at the national conference due to the cost. Instead, some of the Illinois members gathered informally for dinner. Eighteen of us had dinner at one of the original seafood restaurants on the bay, called Anthony's. We had a wonderful time.

Some of the highlights of the conference included presentations by Scott Adams, the creator of the "Dilbert" comic and by Bob Dole, former senator and presidential candidate. LeRoy Rooker brought us up to date on FERPA. I also attended sessions on web grading, degree audit, "Millennials" as students, improving graduation outcomes, and what freshmen need to succeed in college. One of the most exciting presentations was regarding the reauthorization of the Higher Education Act in which Barmak Nassirian, from AACRAO, spoke of AACRAO's amazing success in removing the language regarding transfer credit from the House's version of the bill. The language is still in the Senate's version of the bill, so more work needs to be done.

For those of you who could not attend the conference, many of the handouts are on the AACRAO website at www.aacrao.org. You may access them by clicking on the Annual meeting link, then Program, then Session Handouts.

Many of the sessions we offer at IACRAO's annual meeting in October are as good or even better than some of those sessions I attended at AACRAO. Our annual meeting is a great way to receive affordable professional development. Since the conference is in the Chicago area, it is a great opportunity for the many colleges and universities in this area to send more staff without having to pay for travel. If you can't attend the entire conference, we have reduced fees for one day. It would be great to top 200 registrants, so I hope to see many of you there. For information regarding the conference please see the article by our President-Elect, Ron Gregoire in this issue of the *Chronicle*.

Who Governs IACRAO?

The Executive Board is responsible for enforcing the bylaws of the organization while providing services to the membership. These services, providing educational and professional development, are the primary goals of IACRAO.

The membership of IACRAO governs through elected Executive Board members and District Chairs. The organization is also directed by a charter and constitution written and approved by the membership. Members of the Executive Committee are:

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Chronicle

The *Chronicle* is published three times a year by the Illinois Association of Collegiate Registrars and Admissions Officers (IACRAO) as a means to promote educational and professional development of IACRAO members. The *Chronicle* covers organizational activities and individual accomplishments of IACRAO members. Articles spotlight issues affecting the admissions and records functions of educational institutions. The *Chronicle* welcomes ideas, photographs, and articles from our professional membership. Send your contributions or comments to Angie Byrd or Wendy Lawson Raver, *Chronicle* Co-Editors, Northern Illinois University, Registration and Records, DeKalb, IL 60115-2871, Fax 815/753-1908, e-mail abyrd@niu.edu or wraver@niu.edu.

District Meeting Reports

East Central District

Les Cromwell, Chair

The East Central District Spring Meeting was held at the University of Illinois, Urbana-Champaign (UIUC) on March 23. We started with a light breakfast before moving on to sessions. The agenda included a choice between a session on Servant Leadership or a session with the UIUC University Archivist before breaking for lunch. After lunch, the attendees were able to choose between a “Birds of a Feather” for admissions or records.

The Servant Leadership session was presented by George Hess, Transformation Director of University Procurement and University Administration at UIUC. This informative and entertaining presentation pitted Servant Leadership against Self-Serving Leadership. It left many attendees looking at themselves and others through new eyes.

The other session choice was a presentation by Bill Maher, UIUC University Archivist. The session presented information about what a College and University Archivist’s mission is, along with practices for handling access to and use of student information as it pertains to FERPA and historical issues. Even those attendees with many years of records experience were commenting on how much they learned at this session.

As always, the “Birds of a Feather” sessions were engaging. The questions presented gave an opportunity to learn how the other campuses are handling issues that are at the forefront, or are moving to the forefront of our professional lives.

Thanks to all attendees and a special thanks to George Hess and Bill Maher for their time. Although the attendance was low, everyone that attended seemed thankful that they made the trip.

West Central District

Susan Dagit, Chair

The West Central District Meeting was held on Friday, March 17, at Bradley University in Peoria with over 40 attendees participating. Sessions included the following: National Security Awareness: The Higher Education Connection presented by Rebecca Miller, Intelligence Analyst and Steve Bennett, Special Agent, both from the FBI in Springfield, Illinois; Ethical Dilemmas in the Registrar’s Office by Kathie Beaty, Registrar, Bradley University; Baby Boomers, Generation Xers & Millennials - Different or Not So Different After All? by Tom Richmond, Director of Admissions Marketing and Communications, Bradley University.

Many thanks to Andy Kindler from Bradley University who planned and organized the day’s event! And congratulations to the Bradley Braves for making it to the NCAA Sweet 16 this year!!!

Northwest District

Ann Kalas, Chair

The Northwest District meeting took place on Wednesday March 15 at the Kishwaukee College Conference Center in Malta, IL. Meeting attendees represented Northern Illinois University, McHenry County College, Kishwaukee College, and Elgin Community College. After checking in and enjoying a light breakfast, the meeting opened with a warm welcome from Kishwaukee College President, Dave Louis.

Karen Schmidt, Director of Marketing at Kishwaukee College, led a fantastic session on how to deal with the inevitable... change! The session was filled with practical, relevant material for all aspects of our lives. One of the attendees commented, “Really personable and practical presentation. She has a very uplifting speaking style.” This session was definitely one of the highlights of the day.

Another highlight was the interactive session led by Leslie Ciaccio, Coordinator of Therapeutic Massage at Kishwaukee College. Leslie provided us with useful massaging tips and techniques to help us and our colleagues relax!

Our “Birds of a Feather” session gave us an opportunity to find out what’s going on at other campuses as well as talk about some issues that we all have in common. Topics included registration procedures, document imaging, FERPA compliance and use of social security numbers as student identification numbers.

After a delicious buffet lunch of various salads and tasty desserts, meeting attendees were invited to tour the Kishwaukee Student Services facility before wrapping up the day. Thanks to all the participating colleges for bringing so many great items from your institutions for door prizes.

It was a productive and enjoyable day for all who participated. Many thanks to Jill Bier, Northwest District Secretary, and the wonderful staff at Kishwaukee College for all their efforts to organize and support this event!





District Meeting Reports continued Northeast District

Eric Gunnink, Chair

The workshop was held at North Central College in Naperville on Tuesday, April 4 from 9:00am – 1:00 pm. Coffee and tea were available prior to and during the speaker presentation. There were 75 attendees of the 80 who registered. Registration went smoothly and the seating and room temperature were comfortable. A delicious lunch followed.

Therese Lux welcomed everyone and introduced the keynote speaker, Lori Klinka. Lori Klinka spoke on the topic “Dealing with Difficult People in Admissions and Registration and Records.”

Lori Klinka is a business speaker, seminar leader and author of the upcoming book *Like Fingernails on a Chalkboard...Dealing with Difficult People*. She is the co-author of “*Eternally Great Relationships*”, a unique CD-ROM program and book. Prior to her speaking career, Lori enjoyed a successful career as an actress. She moved into producing and directing corporate presentations internationally for clients including Sprint, Fuji, IBM, Motorola, Hewlett Packard, Toshiba, Kodak and Siemens. She incorporates her acting talent into her programs with a unique and dynamic presentation that delivers results.

Lori presented four basic personality types, GET ALONG, GET IT RIGHT, GET IT DONE and GET APPRECIATED. She used her acting experience to role play each of these personalities. She provided strengths and weaknesses of these personality types, as well as providing tips as to what works and what doesn't when dealing with each personality type. Her presentation was well received and scored consistent high points on the evaluations. Several attendees expressed an interest in a longer workshop with Ms. Klinka. I would, without hesitation, recommend her for further presentations for IACRAO and AACRAO.



From the Archives

Submitted by Dale Wolf, IACRAO Archivist

Always remember that the work that we accomplish as IACRAO members will be of interest to future colleagues. The archives of our organization are important to keep as up to date as possible.

Please consider retaining copies of all organizational memos, letters and meeting minutes. Also of importance-- photos and pictures. We sometimes forget that photographic records help us to identify those that have helped

make IACRAO what it is today. And aren't they fun!!

As you complete association business, remember to send an electronic copy of the information to my email address (cfdwddale@hotmail.com) or keep paper copies to turn over to the archives at your first opportunity. IACRAO wishes to preserve its history for our present and our future. Please help to keep the years on record.

If you have any comments, questions or information to submit, please use my email or write me at 21 Kickapoo Valley Drive, Charleston, Illinois 61920. Thank you for your assistance.

Report from the Equal Education Opportunity Officer

Submitted by Roslyn W. Castro, EEO Officer

I have met with various administrators at Morton College, Lewis University, College of DuPage, and Columbia College to get suggestions to improve Diversity/ Multiculturalism in Recruitment and Retention efforts. A few of these individuals have also agreed to present at the conference in Itasca this October.

The Diversity Caucus had a meeting in April. Representatives from Morton College, College of DuPage, Lewis University, Columbia College, Roosevelt University, East West University, NEIU, Joliet Junior College, and North Central College were invited. We had representation from College of DuPage and Morton College. It is the busy season after all!

Some of the ideas discussed at the Diversity Caucus were:

- Ways of contacting and networking with minorities involved in Admissions and Registration and Records.

- Promoting and attending the IACRAO conference in October.

- Having a minority meeting/social get together at the IACAC conference in May.

- Identifying and discussing top enrollment management challenges at each institution and ways to overcome them.

- Minority marketing initiatives in recruitment. We concluded that hosting smaller events with a maximum of 50-70 student visitors is the most effective way of reaching the targeted audiences. We also talked about hosting a college's recruitment event at a targeted high school. This seems to be very effective with a great impact on parent attendance.

- Identifying ways to increase minority enrollment and retention.

- Having Diversity Caucus meetings at different locations during non-registration periods.



2006 IACRAO Annual Conference

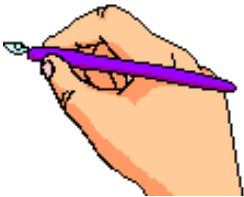
Submitted by Ron Gregoire, President-Elect

As you plan all those summer activities flip/scroll that calendar to October and schedule in the IACRAO Annual Conference! Your Program and Local Arrangements Committees are working hard planning a quality (i.e., informative and fun) conference for all IACRAO members.

The conference theme is Passport to Diversity. Jumpstarting the conference and theme will be our keynote speaker, Ms. Pauline Kayes, President, DiversityWorks, Inc. Pauline's presentation on diversity education and issues will be informational, challenging, funny, and motivating. A great way to start a conference!

Plan ahead to choose from over 30 sessions! New this year, complementing the educational exhibits, will be three sessions by educational vendors. You can also choose from the classics: FERPA Updates, ICCB Issues, SEVIS, Customer Service and Bright Idea, International Recruitment, Cross Cultural Communications, Retaining Minority Students, Support for Entry Level Employees, and, of course; Birds of a Feather & District Sessions, OAROSUI, ICCAROO and more! If these acronyms make sense and sound interesting to you, you really need to get out more! Our Thursday evening reception, dinner and entertainment extravaganza is just the passport to a good time.

Join your peers, make new friends and valuable educational contacts, grow in your profession and have a good time all at the 2006 IACRAO Conference on October 25-27, at the Wyndham Hotel in Itasca (Note: Wyndham could be Westin by then). Watch for a reminder postcard in the mail in August. The full conference program, registration form and hotel information will be available on the IACRAO website in early September. Put the IACRAO Annual Conference dates in your planner now and have a great summer!



Write for *College and University*

What's the best way to share your ideas, innovations, and opinions with registrars, admissions officers, and enrollment managers nationwide? Write articles for AACRAO's quarterly journal, *College and University*.

Authors will receive copies of the issue in which their article appears, and will be issued an author honorarium. For editorial procedures and manuscript preparation guidelines, visit www.aacrao.org/publications/candu/write.cfm. Feel free to submit manuscripts, letters, and direct inquiries to: Louise

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Call for articles! Help us make the Chronicle more personal! Send your articles regarding retirements, promotions, etc., at your institution to Wendy Raver, wraver@niu.edu or Angie Byrd, abyrd@niu.edu.

Updates from Around the State

Congratulations and Good Luck to the following retirees:

Bob Regner from College of Dupage.

Fred Peterson from Heartland Community College.

Sharon Wrenn from Spoon River College.

Please submit any information about people on the move, retirements, promotions, etc. at your institution to Angie Byrd (abyrd@niu.edu) or Wendy Raver (wraver@niu.edu).





Legislative Update

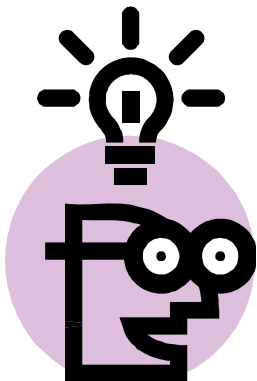
Submitted by Maria Moten, Vice President of Professional Activities

Last month, under pressure from college leaders and lobbyists, the U.S. House of Representatives voted to strike from a key bill a provision that would have given the federal government more oversight over colleges' transfer-of-credit policies. The lawmakers sought to remove from the bill (HR 609) a provision barring colleges from refusing to grant students credit for courses taken at colleges accredited by national agencies rather than the six regional accrediting bodies. For-profit institutions have complained that when their students transfer to traditional colleges, the receiving college sometimes refuses to accept credits already earned. Lobbyists for traditional colleges have fought the provision, saying that the government should not interfere with their autonomy on academic issues. Therefore, when the House passed the amendment on a voice vote without opposition, the lobbyists cheered. They were particularly pleased that Rep. Howard P. McKeon, (CA Republican), chairman of the House Committee on Education and the Workforce, urged his colleagues to vote for the amendment even though he had previously championed the ban. However, Mr. McKeon may not have known at the time that the amendment only partly addressed the lobbyists' concerns since the prohibition was removed from the part of the bill dealing with accreditation issues, but it remains in the part of the bill that identifies the information colleges participating in federal student-aid programs must provide to the public.

The amendment introduced by Representatives Souder and Bishop removed a provision in the bill that would have required accreditors, during periodic reviews, to examine the transfer-of-credit policies of colleges to ensure that the campuses were not denying credits "based solely on the accreditation of the sending program or institution." Under the new proposal, colleges would simply be required to inform their accreditors as to whether they routinely reject credits on that basis. However, the amendment did not deal with an earlier section of the bill that would require colleges to publicly pledge that they would not deny credits to transfer students solely because of the sending institution's accreditation.

Source: *Chronicle of Higher Education*

Did you know that the pictures from the 2005 Annual Conference are now on the IACRAO web site (www.iacrao.org)? Many thanks to our "official" photographer George Munley for all the great shots!!



2005 Bright Idea Award

Submitted by Wendy Raver and Angie Byrd, *Chronicle Co-Editors*

At the 83rd Annual Conference, the winners of the Bright Idea Award were Timothy John Adams and Joyia Greuel from Western Illinois University. Their idea and project involved creating "Model and Student Degree Plans for Assisting Advisors." These models help advisors and students map out courses required for a degree. In addition, the model helps department plan course offerings to meet the demand.

They won one free registration to this year's conference. Everyone is encouraged to submit a bright idea to Maria Moten, Vice-President for Professional Activities at mmoten@harpercollege.edu. The bright idea award application is available on-line at www.iacrao.org/BrightIdea2006.pdf. The deadline date is October 2, 2006.